



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/ 0250 / 24

Dated: 31/07/2024

A grievance meeting for annual tender of laboratory kits on Reagent Rental basis for the financial year 2024-25 was held on 31.07.2024 at 09:00 am in the conference room of RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. M/s Meditec Instrument
2. M/s Global Clinical Cure
3. M/s Noor International
4. M/s Sure Bio Diagnostic
5. M/s Irteqa Biotek

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee and following rejected items were discussed. The proceedings of the grievance committee are recorded as under.

1. M/s Meditec Instrument

The appeal of **M/s Meditec Instrument** was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that **M/s Meditec Instrument** was **Knock Out** due to rejection of quoted items

T#	NAME OF ITEM	COMMITTEE DECISION
1	Fully automatic, upgradeable, fast blood gas analyzer (with lactate) ABGs (firm will provide 02 machines on rental basis)	The representative of firm apprised the member of grievance committee, that the firm has no query on said item.
2	Fully automatic, upgradeable, fast blood gas analyzer (without lactate) ABGs (firm will provide 06 machines on rental basis)	Re-Tender with revised specifications.
4	Kits & consumables with the placement of POCT analyzer for the quantitative estimation of TROP-I cartridge/device	The representative of firm apprised the member of grievance committee, that the firm has no query on said item.

2. M/s Global Clinical Cura

The appeal of **M/s Global Clinical Cura** was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that **M/s Global Clinical Cura** was **Knock Out** due to rejection of following quoted items.

T#	NAME OF ITEM	COMMITTEE DECISION
04	Kits & consumables with the placement of POCT analyzer for the quantitative estimation of TROP-I cartridge/device.	Re-Tender with revised specifications.

3. M/s Noor International

The appeal of **M/s Noor International** was discussed with the members of the Technical Evaluation Committee and the record of Technical Evaluation Committee was reviewed. It was found that **M/s Noor International** was **Knock Out** due to rejection of quoted items (unsatisfactory demo evaluation report by end user) and non fulfillment of criteria in clause I (valid free sale certificate) of evaluation Performa.

T#	NAME OF ITEM	COMMITTEE DECISION
1	Fully automatic, upgradeable, fast blood gas analyzer (with lactate) ABGs (firm will provide 02 machines on rental basis)	Rejected Unsatisfactory demo evaluation “The unit is large size very old model (2005), previously provided anesthesia units slowed poor after sale service by the company machine became non functional due to repeated faulty working and company showed poor response.”
2	Fully automatic, upgradeable, fast blood gas analyzer (without lactate) ABGs (firm will provide 06 machines on rental basis)	

4. M/s Sure Bio Diagnostics

“Mr. Sarwar Hussain” representative of firm attended the meeting the firm was non-responsive due to non- fulfillment of criteria in clause c (Application for registration in class A) of evaluation Performa.

1. Valid Drug Registration Certificate / Drug Enlistment Certificate in the name of bidder, whichever applicable as per Medical Devices Rules 2017 of the quoted product issued by DRAP Pakistan.

DECISION


By keeping in view of above, the grievance committee took decision unanimously, that in bidding documents clearly mentioned that failure to comply with any compulsory parameter will result in "non- responsiveness of the bidder for quoted item". Therefore the grievance of M/s Sure Bio Diagnostics & Pharmaceuticals is turn down and decision of technical evaluation committee remains intact.

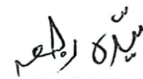
5. M/s Irteqa Biotek

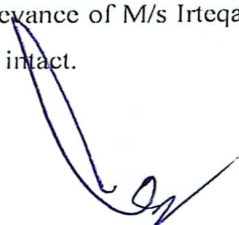
"Mr. Azim Dar" representative of firm attended the meeting, the firm was non-responsive due to non fulfillment of criteria in clause c (Application for registration in class A & B Cluster) of evaluation performa.

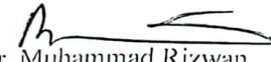
DECISION


The appeal of above firm was discussed with the members of the (TEC) Technical Evaluation Committee and the record of TEC was reviewed. It was observed that TEC has followed all the steps of evaluation of bid according to the rules. Therefore the grievance of M/s Irteqa Biotek is turn down and the decision of Technical Evaluation Committee remains intact.


Mr. Sohail Hassan
Account Officer
(Member)


Dr. Syed Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)


Dr. Atif Nazir
Asst Prof. of Cardiology
(Member)


Dr. Muhammad Rizwan
AMS (Admin)
(Member)


Dr. Javed Iqbal
Professor of Cardiac Surgery
(Chairman)